DIRECTORATE PLANNING - WHOLE BUDGET 2021/2024

Directorate: Resources

Director: Vacant

Total No. of Units: 6

Divisional Context:

The Resources directorate consists of six distinct areas providing a range of functions both front facing and back office. With both budget cuts and current and forthcoming changes in legislation the council is going through a massive transformation right now. The functions currently in Resources have a wide range of both internal and external customers with conflicting needs and priorities. These services need to be resilient but flexible enough, in order that they can rise to the challenge of continuous change so that they can shape, influence and drive the council forward.

| Unit Description: | Target Budget | Target Budget | Target Budget | Target Budget |
|-------------------------------|------------------|------------------|------------------|------------------|
| | 2020/21 £'000 | 2021/22 £'000 | 2022/23 £'000 | 2023/24 £'000 |
| Directorate | 427 | 423 | 423 | 423 |
| Change and Communications | 1,270 | 1,272 | 1,272 | 1,272 |
| Revenues and Benefits and ICT | 7,792 | 8,295 | 8,295 | 8,295 |
| Finance | 3,572 | 4,021 | 4,021 | 4,021 |
| Law and Governance | 535 | 1,540 | 1,456 | 1,482 |
| Human Resources | 3,107 | 3,107 | 3,107 | 3,107 |
| * Total Net Target Budget: | 16,703 | 18,658 | 18,574 | 18,600 |
| * Staffing Levels: | 721 | 722 | 722 | 722 |
| * Total Full Time Equivalents | 570 | 691 | 691 | 691 |

| Summary of Target Budget | Target Budget 2020/21 £'000 | Target Budget 2021/22 £'000 | Target Budget 2022/23 £'000 | Target Budget 2023/24 £'000 |
|--------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Employees | 28,745 | 29,814 | 29,814 | 29,814 |
| Premises | 569 | 579 | 602 | 628 |
| Transport | 111 | 101 | 101 | 101 |
| Supplies & Services | 7,616 | 7,678 | 7,678 | 7,678 |
| Third Party | 966 | 966 | 966 | 966 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 1,469 | 1,469 | 1,469 | 1,469 |
| Total Gross Expenditure | 39,476 | 40,607 | 40,630 | 40,656 |
| INCOME:- | | | | |
| Specific Grants | 2,573 | 2,464 | 2,464 | 2,464 |
| Partner Contributions | 918 | 918 | 918 | 918 |
| Fees & Charges | 10,974 | 10,967 | 11,074 | 11,074 |
| Charges to Other Council Areas | 8,308 | 7,600 | 7,600 | 7,600 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 22,773 | 21,949 | 22,056 | 22,056 |
| Net Target Budget | 16,703 | 18,658 | 18,574 | 18,600 |
| Central Items | -2,771 | -1,440 | -833 | -338 |

The directorate services are delivered through a range of units and teams. The above information provides an overview of the structure of the directorate and highlights the level of financial resources allocated to deliver the services that we provide.

Appendix 2.1

| DIRECTORATE | UNIT: | Service Manager: |
|---------------------|-------------|------------------|
| Resources | Directorate | Vacant |
| Divisional Context: | | |

The Resources directorate consists of five distinct areas providing a range of functions both front facing and back office.

Revenues and Benefits and ICT

Law and Governance

Finance

Change and Communications

Human Resources

| Target Budget Line | Target Budget 2020/21 £'000 | Target Budget 2021/22 £'000 | Target Budget 2022/23 £'000 | Target Budget 2023/24 £'000 |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Employees | 532 | 537 | 537 | 537 |
| Premises | 0 | 0 | 0 | 0 |
| Transport | 1 | 1 | 1 | 1 |
| Supplies & Services | 13 | 4 | 4 | 4 |
| Third Party | 0 | 0 | 0 | 0 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 0 | 0 | 0 | 0 |
| Total Gross Expenditure | 546 | 542 | 542 | 542 |
| INCOME:- | | | | |
| Specific Grants | 0 | 0 | 0 | 0 |
| Partner Contributions | 0 | 0 | 0 | 0 |
| Fees & Charges | 6 | 6 | 6 | 6 |
| Charges to Other Council Areas | 113 | 113 | 113 | 113 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 119 | 119 | 119 | 119 |
| Net Expenditure - GRAND TOTAL (1) | 427 | 423 | 423 | 423 |
| Staffing Levels: (1) | 9 | 9 | 9 | 9 |
| Total Full Time Equivalent (1) | 9 | 9 | 9 | 9 |

| DIRECTORATE | UNIT: | Service Manager: |
|--------------------|---------------------------|------------------------|
| Resources | Change and Communications | Sue Parker/Kate Ashley |
| | | |
| Divisional Contoxt | | |

Divisional Context:

The Change and Communications team is made up of three divisions, who deliver a wide range of excellent services to all the communities of Sandwell:

Change team

Communications

Service Improvement

| Target Budget Line | Target Budget 2020/21 £'000 | Target Budget 2021/22 £'000 | Target Budget 2022/23 £'000 | Target Budget 2023/24 £'000 |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Employees | 1,462 | 1,451 | 1,451 | 1,451 |
| Premises | ., | 0 | 0 | 0 |
| Transport | 4 | 3 | 3 | 3 |
| Supplies & Services | 167 | 181 | 181 | 181 |
| Third Party | 0 | 0 | 0 | 0 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 1 | 1 | 1 | 1 |
| Total Gross Expenditure | 1,634 | 1,636 | 1,636 | 1,636 |
| INCOME:- | | | | |
| Specific Grants | 0 | 0 | 0 | 0 |
| Partner Contributions | 0 | 0 | 0 | 0 |
| Fees & Charges | 22 | 22 | 22 | 22 |
| Charges to Other Council Areas | 342 | 342 | 342 | 342 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 364 | 364 | 364 | 364 |
| Net Expenditure - GRAND TOTAL (1) | 1,270 | 1,272 | 1,272 | 1,272 |
| Staffing Levels: (1) | 30 | 30 | 30 | 30 |
| Total Full Time Equivalent (1) | 29 | 29 | 29 | 29 |

| DIRECTORATE | UNIT: | Service Manager: |
|-------------|-----------------------------|------------------|
| Resources | Revenues & Benefits and ICT | Sue Knowles |

Context:

This includes asset management, facilities management, urban design and building services, development and commercial property and markets.

| Target Budget Line | Target Budget | Target Budget | Target Budget | Target Budget |
|-----------------------------------|---------------|---------------|---------------|---------------|
| | 2020/21 | 2021/22 | 2022/23 | 2023/24 |
| | £'000 | £'000 | £'000 | £'000 |
| Employees | 10,294 | 10,512 | 10,512 | 10,512 |
| Premises | 10 | 5 | 5 | 5 |
| Transport | 19 | 13 | 13 | 13 |
| Supplies & Services | 3,522 | 2,852 | 2,852 | 2,852 |
| Third Party | 966 | 966 | 966 | 966 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 1,333 | 1,333 | 1,333 | 1,333 |
| Total Gross Expenditure | 16,144 | 15,681 | 15,681 | 15,681 |
| INCOME:- | | | | |
| Specific Grants | 2,573 | 2,464 | 2,464 | 2,464 |
| Partner Contributions | 918 | 918 | 918 | 918 |
| Fees & Charges | 2,032 | 1,736 | 1,736 | 1,736 |
| Charges to Other Council Areas | 2,829 | 2,268 | 2,268 | 2,268 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 8,352 | 7,386 | 7,386 | 7,386 |
| Net Expenditure - GRAND TOTAL (1) | 7,792 | 8,295 | 8,295 | 8,295 |
| Staffing Levels: (1) | 284 | 280 | 280 | 280 |
| Total Full Time Equivalent (1) | 271 | 267 | 267 | 267 |

| DIRECTORATE | UNIT: | Service Manager: |
|-------------|---------|------------------|
| Resources | Finance | Rebecca Maher |
| | | |

Divisional Context:

Financial Services comprises three areas, all of which are vital in ensuring the financial stability of the council. the three areas are:-• Finance, incorporating (1) Financial Reporting & Systems and (2) Financial Management

Audit, Fraud and Risk

Procurement

| Target Budget Line | Target Budget 2020/21 £'000 | Target Budget 2021/22 £'000 | Target Budget 2022/23 £'000 | Target Budget 2023/24 £'000 |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Employees | 4,934 | 4,896 | 4,896 | 4,896 |
| Premises | 0 | 0 | 0 | 0 |
| Transport | 8 | 5 | 5 | 5 |
| Supplies & Services | 393 | 813 | 813 | 813 |
| Third Party | 0 | 0 | 0 | 0 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 0 | 0 | 0 | 0 |
| Total Gross Expenditure | 5,335 | 5,714 | 5,714 | 5,714 |
| INCOME:- | | | | |
| Specific Grants | 0 | 0 | 0 | 0 |
| Partner Contributions | 0 | 0 | 0 | 0 |
| Fees & Charges | 440 | 393 | 393 | 393 |
| Charges to Other Council Areas | 1,323 | 1,300 | 1,300 | 1,300 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 1,763 | 1,693 | 1,693 | 1,693 |
| Net Expenditure - GRAND TOTAL (1) | 3,572 | 4,021 | 4,021 | 4,021 |
| Staffing Levels: (1) | 106 | 104 | 104 | 104 |
| Total Full Time Equivalent (1) | 102 | 100 | 100 | 100 |

| DIRECTORATE | UNIT: | Service Manager: |
|-------------|--------------------|------------------|
| Resources | Law and Governance | Surjit Tour |
| | | |

Divisional Context:

Law and Governance Services comprises three divisions, delivering a wide range of excellent services to all the communities of Sandwell:

Legal Services

Governance Services

Registration Services

| Target Budget Line | Target Budget 2020/21 | Target Budget 2021/22 | Target Budget 2022/23 | Target Budget 2023/24 |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | £'000 | £'000 | £'000 | £'000 |
| Employees | 7,079 | 7,959 | 7,959 | 7,959 |
| Premises | 560 | 574 | 597 | 623 |
| Transport | 78 | 78 | 78 | 78 |
| Supplies & Services | 1,617 | 1,939 | 1,939 | 1,939 |
| Third Party | 0 | 0 | 0 | 0 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 134 | 134 | 134 | 134 |
| Total Gross Expenditure | 9,468 | 10,684 | 10,707 | 10,733 |
| INCOME:- | | | | |
| Specific Grants | 0 | 0 | 0 | 0 |
| Partner Contributions | 0 | 0 | 0 | 0 |
| Fees & Charges | 7,002 | 7,292 | 7,399 | 7,399 |
| Charges to Other Council Areas | 1,931 | 1,852 | 1,852 | 1,852 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 8,933 | 9,144 | 9,251 | 9,251 |
| Net Expenditure - GRAND TOTAL (1) | 535 | 1,540 | 1,456 | 1,482 |
| Staffing Levels: (1) | 167 | 174 | 174 | 174 |
| Total Full Time Equivalent (1) | 160 | 167 | 167 | 167 |

| DIRECTORATE | UNIT: | Service Manager: |
|-------------|-----------------|------------------|
| Resources | Human Resources | Sue Stanhope |

Divisional Context:

Human Resources comprise three divisions, delivering a wide range of excellent services to the council:

Head of Service which comprises, Learning & Development, Advisory and Resourcing/OH & Employee Benefits Scheme
Business partners & Policy

Transactional

| Target Budget Line | Target Budget 2020/21 | Target Budget 2021/22 | Target Budget 2022/23 | Target Budget 2023/24 |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | £'000 | £'000 | £'000 | £'000 |
| Employees | 4,445 | 4,459 | 4,459 | 4,459 |
| Premises | 0 | 0 | 0 | 0 |
| Transport | 0 | 0 | 0 | 0 |
| Supplies & Services | 1,905 | 1,891 | 1,891 | 1,891 |
| Third Party | 0 | 0 | 0 | 0 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 0 | 0 | 0 | 0 |
| Total Gross Expenditure | 6,350 | 6,350 | 6,350 | 6,350 |
| INCOME:- | | | | |
| Specific Grants | 0 | 0 | 0 | 0 |
| Partner Contributions | 0 | 0 | 0 | 0 |
| Fees & Charges | 1,472 | 1,518 | 1,518 | 1,518 |
| Charges to Other Council Areas | 1,771 | 1,725 | 1,725 | 1,725 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 3,243 | 3,243 | 3,243 | 3,243 |
| Net Expenditure - GRAND TOTAL (1) | 3,107 | 3,107 | 3,107 | 3,107 |
| Staffing Levels: (1) | 125 | 125 | 125 | 125 |
| Total Full Time Equivalent (1) | 118 | 118 | 118 | 118 |

(1) (Totals to be transferred to overall summary doc.)

| Total Resources | Target Budget 2020/21 £'000 | Target Budget 2021/22 £'000 | Target Budget 2022/23 £'000 | Target Budget 2023/24 £'000 |
|---------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Employees | 28,745 | 29,814 | 29,814 | 29,814 |
| Premises | 569 | 579 | 602 | 628 |
| Transport | 111 | 101 | 101 | 101 |
| Supplies & Services | 7,616 | 7,678 | 7,678 | 7,678 |
| Third Party | 966 | 966 | 966 | 966 |
| Transfer Payments | 0 | 0 | 0 | 0 |
| Capital Charges | 1,469 | 1,469 | 1,469 | 1,469 |

| Total Gross Expenditure | 39,476 | 40,607 | 40,630 | 40,656 |
|-----------------------------------|--------|--------|--------|--------|
| INCOME:- | | | | |
| Specific Grants | 2,573 | 2,464 | 2,464 | 2,464 |
| Partner Contributions | 918 | 918 | 918 | 918 |
| Fees & Charges | 10,974 | 10,967 | 11,074 | 11,074 |
| Charges to Other Council Areas | 8,308 | 7,600 | 7,600 | 7,600 |
| Other | 0 | 0 | 0 | 0 |
| Total Income | 22,773 | 21,949 | 22,056 | 22,056 |
| Net Expenditure - GRAND TOTAL (1) | 16,703 | 18,658 | 18,574 | 18,600 |
| Staffing Levels: (1) | 721 | 722 | 722 | 722 |
| Total Full Time Equivalent (1) | 570 | 691 | 691 | 691 |